

How to Access your YMCA Membership Account

STEP 1

Visit our website at www.icymca.org

Click "My Account"



STEP 2

Enter the email address or phone number for the primary member on your YMCA membership and select "Submit". If you are unsure of the email address and phone number, please call our Welcome Center at 724-463-9622.

Welcome, Guest

Programs | Login | Sign Up

Login or find your account

Not sure if you have an account? Enter your email or phone number to get started!

Email or Phone Number


Submit

[Browse for Programs](#)

STEP 3

If you entered the correct email address or phone number, you will then be prompted to enter a password.

Welcome, Guest

Programs

Login

Sign Up

Enter your password

Password

☐ Keep me logged in

[Try another email address or phone](#)


Login

[Forgot your password?](#)

[Browse for Programs](#)

If this is the first time you have logged in or you forget your password, select “Forgot your password?”. You can now choose to have the system email you a reset password link or you can receive a one-time code for a quick login. Please note, that this one-time code will not change your password.

Welcome, Guest

Programs

Login

Sign Up

Choose to reset password or quick login

Reset Password

[Email me a reset password link](#)

OR

Send me a one-time code for quick login:

☐ Send SMS to 724-***-**22

☐ Voice Call 724-***-**22

☒ Send Email to wel*****@icymca.org

Submit

If you choose a one-time SMS code, we'll send you a text. Your carrier's message/data rates apply.

[Browse for Programs](#)

STEP 4

After you successfully login, the primary member's name will appear after Welcome and you will now be able to view your account.

From your account, you can update your profile (address, phone number, email), view your facility usage, see who is listed on your account, download your year-end childcare statement, view your current payment method on file, view current registrations, and register for future programs.

The screenshot displays a user account dashboard for 'Test Test'. The top navigation bar includes 'Programs' and 'My Account' with a user icon. The main content area is divided into several sections:

- Welcome, Test!**: A greeting at the top left.
- User Profile**: A card showing the user's name 'Test Test', membership status 'Non-Member Membership - Inactive Terminated on 11/15/2011', address '123 Easy St, Indiana, PA 15701 US', phone '(724) 463-9622', and email 'welcomecenter@icymca.org'. An 'Edit Profile' button is at the bottom right.
- Membership Billing Info**: A card with links for 'Tax Statement' (2020 Year-end child care statement) and 'Payment Methods' (No payment method on file).
- Program Registrations**: A card stating 'You are currently not registered for any Programs.' with a 'Register for Programs' button.
- Schedule a Visit**: A card with a 'New Feature!' announcement and a 'Schedule a Visit' button.
- Facility Usage**: A card showing 'Never' last check-in, '0' visits this month, and '0' visits last month, with a 'View All Visit Details' link.
- Additional Members**: A card listing three inactive members: 'Little Test Adult (18-64)', 'Little Test Youth (17 and under)', and 'Little Test Youth (17 and under)'. An 'Add Member' button is at the bottom right.

If you have additional questions or issues, please call our Welcome Center at 724-463-9622.